# **Privacy Policy**

Effective Date: 1 September 2025

This Privacy Policy outlines how **DIASPOINT** ("we," "our," or "us") collects, uses, and safeguards your personal information when you interact with our website **diaspoint.nl**, specifically when submitting an inquiry form.

#### 1. Information We Collect

When you complete and submit an inquiry form on **diaspoint.nl**, we may collect the following personal and inquiry-related information:

- Full name
- Email address
- Phone number
- Property preferences
- Any additional message, comments, or details you choose to provide

#### 2. How We Use Your Information

We collect and process your information for the following purposes:

- Responding to your inquiry and providing requested information
- Matching you with suitable services, properties, or professionals
- Delivering customer service and support
- Sending you relevant updates, property recommendations, or marketing communications

## 3. Sharing Your Information

We **do not** sell, rent, or otherwise share your personal information with third parties for marketing purposes.

Your data may be shared only with:

- Licensed agents or brokers who are professionally qualified and directly relevant to your inquiry
- **Trusted service providers** who manage our website, communications, or technical infrastructure (under confidentiality agreements)
- Legal or regulatory authorities, if required to comply with applicable laws or lawful requests

## 4. Data Security

We implement appropriate technical, administrative, and physical security measures to protect your personal information from unauthorized access, use, alteration, or disclosure. While we take reasonable precautions, no method of transmission over the Internet is completely secure, and we cannot guarantee absolute protection.

# 5. Your Rights

You have the right to:

- Request access to, correction of, or deletion of your personal data
- Withdraw consent to receive marketing communications at any time
- Object to certain types of data processing
- Submit a complaint to a relevant data protection authority

To exercise your rights, please contact us using the details provided in **Section 8**.

### 6. Cookies

Our website may use cookies and similar tracking technologies to enhance functionality, analyze site performance, and improve user experience. By using our website, you consent to the use of cookies as described in our **Cookie Policy**.

### 7. Changes to This Policy

We may update or amend this Privacy Policy from time to time to reflect changes in our practices or for legal and regulatory reasons. Updates will be posted on this page with a revised "Effective Date."

#### 8. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data handling practices, you can contact us at: Email: info@diaspoint.nl